



IMS by i-mark
Integrated Marking Systems

Revolutionary integrated product coding, handling & traceability system that provides annual reductions in:

Labour dependency by £80,000

Energy usage by 25%

CO2 emissions by 100,000kg

Thus providing increased production efficiencies.

Investigation



• Technical and Operational Team

Initial Intro With Stakeholders

- Future Business Objectives
- Financial Costs
- Software Integration
- SLA
- Sustainability
- Innovation
- Support Team Introduction
- Understand Production Impact
- Cross Departmental Collaboration



• Technical and Operational Team

Individual Site Analysis with local site operations

- Operational Excellence
- Innovation
- Hardware Compatability
- Substrate Composition
- Software Integration & Message Management
- Health & Safety
- Asset Management
- Same Day Service Response
- Next Day Delivery Consumables



• Technical and Operational Team

Present a tailored solution based on real operational practices

- Combining all the elements of importance from stakeholders and local site operations team.



Management

Support



• Technical and Operational Team

Fine-tune required solution elements

- Hardware Compatibility
- Substrate Composition & Message Management
- Operational Excellence
- Innovation
- Hardware Compatibility
- Health & Safety
- Asset Management
- Same Day Service Response
- Next Day Consumables



• Technical and Operational Team

Confirm and agree proof of concept & implement solution

- Dedicated Account Handler
- Scheduled Business Reviews
- Post Install Team Handover
- Certified Training Guarantee



• Technical and Operational Team

Providing Excellent levels of ongoing Customer Support

- Providing a Dedicated Account Handler
- Proactive Approach to Management of your Service Level Agreement
- Same Day Service Response
- Next Day Delivery
- Asset Management Program
- Ongoing Software Updates
- Scheduled Review Ensuring IMS aligns with your New and Ongoing Business and Sustainability Objectives
- Alignment of Business and Sustainability Objectives



• Technical and Operational Team

Present proposed solutions

- Cross Departmental Collaboration
- Project Team Members
- Budget Control
- Understand Production Impact
- Support Team Introduction

